

# Post Family Farm School Tour FAQs

- How much does a school tour cost?
  - Full tours are \$8 per person (\$120 minimum)
  - Mini tours are \$6 per person (\$90 minimum)
- Do teachers have to pay?
  - Two teachers are free per tour once the tour minimum is reached
  - Additional teachers need to pay the per person price
- What type of payments do you accept?
  - Check (payable to Post Family Farm)/debit card - no additional fees
  - Cash – 3% service fee assessed
  - Card – 3% surcharge on all credit card purchases
  - Invoice – We can create an invoice for you at check-in that can be taken back to school with you. The school may send a check for full payment directly to Post Family Farm upon receipt of the invoice.
- Why is there a service fee for cash and credit payments?
  - Our bank charges us for frequent cash deposits and we are assessed fees for credit cards. Our goal is to provide tours that are as affordable and accessible to as many school groups as possible.
- Do we have to pay ahead of time?
  - No, we do not require any payment/deposit prior to your tour. This allows you to only pay for the students and adults who attend the day of the tour. No refunds on overpayments.
- Can I make two separate payments - students/teachers and parents/chaperones?
  - Yes. You may make one payment for students/teachers and one payment for other adults. Many teachers will collect cash from the parents/chaperones and write a personal check to Post Family Farm to pay for the adults.
- Can parents/chaperones pay individually in the office?
  - No. To ensure the safety of your students and staff, all parents and chaperones need to pay through the teacher. This confirms that they have completed the background check process required by the school and are able to attend with the students. If they must pay separately, they will be charged \$10/person.
- Can we arrive early or stay late to enjoy the front fenced play areas?
  - Yes, you are more than welcome to play in the front fenced play areas before or after your tour. We do ask that you stay off the back play areas during this time as they are reserved for groups currently on their tour.
- Can we eat lunch on the Farm?
  - Yes, you can bring your own bag lunches and eat them at the Farm. A reserved covered lunch area is \$50 per class. Each reserved area can accommodate up to 35 people and includes four eight-foot tables with benches. A maximum of three classes can eat in our reserved area at one time. The cost is \$10 per class to eat lunch anywhere on the Farm, first come first served. A covered area may be available.
- Where do parents/chaperones go when arriving separately from their class?
  - Parents/chaperones gather in the “School Tour Meeting” area located to the east of our Entrance Building, indicated by the sign. Parents/chaperones will check in with their student’s teacher and receive instructions from them. Our office cannot accommodate multiple people and only the teacher or class representative may check in at the office.